



Christi... and Bobby

## Hols firm chief: I'm sorry for gas kids

By SIMON ENGLISH

THE boss of Thomas Cook yesterday gave his first public apology to the parents of two kids killed in a holiday gas tragedy in Corfu in 2006.

Peter Fankhauser said he wished the firm had treated them with more respect, adding: "As a father I can only express my deepest sorrow."

An inquest last week ruled Christi Shepherd, seven, and brother Bobby, six, were unlawfully killed when poisoned by gas from a faulty boiler.

Mr Fankhauser said at the time the firm, which was found to have breached its duty of care, had "nothing to apologise for" since it was cleared of criminal wrongdoing.

He later wrote an apology to parents Sharon Wood and Neil Shepherd.

Customers have threatened to boycott Thomas Cook over its treatment of the family, and after it got £3million compensation from the hotel chain.

## Callers in BT attack

BT, TalkTalk and Scottish Power have the worst call centres in the country, a survey has found.

They all scored overall ratings of just one star, while Ovo Energy, NFU Mutual, Zen Internet and First Direct all got five stars across the board.

Customers rated staff knowledge, phone menus, politeness, helpfulness and waiting times.

Broadband and energy firms were worst overall, with a fifth of Scottish Power users waiting more than 20 minutes for an answer when calling up.

Richard Lloyd, of pollsters Which?, said: "Poor call centre service has become a bug-bear for too many people."

## Grilled on Gerbil hit

THE girlfriend of the Kevin 'Gerbil' Carroll murder accused was held by cops almost five years after the gangster was shot dead, a jury heard.

Det Constable David Barr said he detained William Paterson's lover Sarah Maguire on suspicion of plotting with others to kill Carroll.

The witness agreed under questioning at the High Court in Glasgow she was freed without charge after a police interview in October 2014.

Paterson, 35, denies murdering Carroll, 29, in a supermarket car park in Robroyston, Glasgow, in January 2010.

He blames six others. The trial continues.

# SCARFACE & CODFATHER



Holy appropriate



Former pontiff Benedict wears Michael's tartan shawl



Plaid to order



Check it out

Chef Antonio and rocker Jim sport Michael look

Neckcellent

Pacino shows off Michael's scarf to fan in Glasgow

EXCLUSIVE by GRAEME DONOHOE

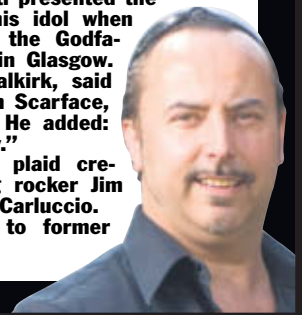
IT'S a wrap for Al Pacino as the Hollywood legend shows off a scarf in Italian tartan designed by a Scots chip shop boss.

Fish fryer Michael Lemetti presented the bespoke neck-warmer to his idol when they met backstage after the Godfather icon's one-man show in Glasgow.

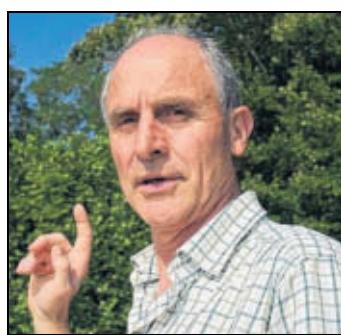
Michael, 56, right, of Falkirk, said Pacino, who also starred in Scarface, was delighted by the gift. He added: "Al put it on straight away."

Michael has shared his plaid creations with stars including rocker Jim Kerr and TV chef Antonio Carluccio.

He even gave a shawl to former pontiff Benedict XVI.



## GERMAN'S VILE SNP BLAST



Outburst... writer Luyken

By CHRIS MUSSON  
Scottish Home Affairs Editor

**A GERMAN writer sparked fury by comparing the success of the SNP to the rise of the Third Reich.**

Reiner Luyken, 64, who lives in Scotland, claimed the Nats' politics were "National Socialism light" - using the full name for Nazi party.

He said they use "propaganda" to divide people and blamed them for "dragging the country into irrational nationalist sentiment".

And he accused Nicola Sturgeon's party of spreading "conspiracy theories" about "evil forces" and referendum rigging. In an article for German newspaper Die Zeit, Luyken

wrote: "Using their propaganda the party split the country into patriots and unreliable non-believers."

Luyken, who lives with his wife in Achiltibuie, Wester Ross, added: "Now the SNP itself is in Westminster and claims to speak for the whole of the country."

"Never have I seen my Scottish wife as worried as today." Yesterday his claims were branded "ludicrous"

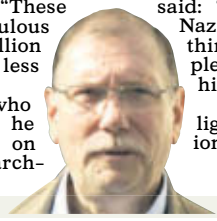
by Rob Gibson, below, Nats MSP for Caithness, Sutherland. An SNP spokeswoman added: "These claims are obviously ridiculous and offensive to the 1.45million people who voted SNP less than a fortnight ago."

Last night Luyken - who caused a storm when he accused locals of putting on Hitler moustaches and march-

ing past him in a pub - denied implying the SNP were Nazis. He said: "I never said Nazi, because Nazi is connected with something that turned into a completely different kind of historic phenomenon."

"I say national socialism light, a modern form of national socialism light."

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# NATS 'LIKE THE NAZIS'

## Outrage over policy slur by writer